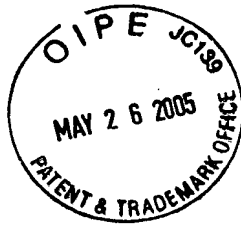


DOCKET NO: 215236US2PCT



IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :
SOREN NYCKELGARD, ET AL. : EXAMINER: JOHN B. WALSH
SERIAL NO: 09/926,564 :
FILED: FEBRUARY 19, 2002 : GROUP ART UNIT: 2151
FOR: COMMUNICATION NETWORK :
SERVICE MANAGEMENT METHOD
AND DEVICE

AMENDMENT

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated March 22, 2005, for the above-identified patent application, please consider the remarks below and amend the application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.